

Rimshot Online Mastering FAQ

www.rimshotmastering.co.uk

Welcome to Rimshot's Online Mastering FAQ. Please read through these notes - it will help us do the best job possible for your music! We've included the usual things we get asked but if anything isn't clear, please call us on **+44 (0) 7970 093240**. We're here to help.

General thoughts

Please don't "pre-master" your mixes or limit them using a Finalizer or L2 (or similar) as this severely reduces our options when working on them.

Give your mixes some breathing space - with 24 bit digital, there's no need to get anywhere close to zero! Please leave some headroom and your masters will sound much better (I promise).

Digital Files - Formats

We can work with files up to 24 bit 192 KHz. Send us the best fidelity you can - go for the highest sampling rate and widest bit depth when you mix. However, if your mix is a different sample rate or bit depth, don't convert it to a higher rate before sending it - just send us what you have.

If possible, send files as Wav (.wav) or Broadcast Wav Format (.bwf).

Sending us your mixes

Please compress your files before sending them. Although this doesn't reduce the file size drastically, it does mean that the contents get error checked so that what we receive is what you've sent! Shareware compression software includes PeaZip (Windows) or Ziplt (Mac).

Please use our WeTransfer site at <http://rimshot.wetransfer.com>

You can also email a download link to mixes@rimshotmastering.co.uk

Delivering your Masters

We will send you a secure link where you can download your Masters. We send these as a DDP file (Disc Description Protocol).

Please use Rimshot's DDP player (available to download from our website) to play the file and burn an audio CDR of your Masters or to export them as Wav files.

If you require an audio CDR of your Masters we are happy to provide one but we have to make a small charge to cover the postage and time taken.

Payment

For our online mastering service, we take payment in advance of starting work. We accept credit cards via Paypal. We're VAT registered - if you're in the UK, we have to add 20% VAT to our prices (this will be shown on your invoice).